

Dear Customer,

Thank you! What an incomparable joy to have the honor of your business. I hope you're pleased with these tools and find them useful in your work. VisiBone is a small company, about as small as you can imagine, dedicated to visualization technology for web designers, online and in print. There are now reference **books, cards, charts, foldouts** and **mouse pads** for web design **color, fonts, HTML, CSS, JavaScript** and **MySQL**.

I cannot imagine what wonders you will create on the web, what new forms of online usefulness you will define, what bright visions you will arrest into pixels.

The tools and technologies available for this job are numbingly, embarrassingly difficult. The design software, the formatting standards, the codes and symbols. Using them is like building a ship in a bottle with buttery boxing gloves. In brave spite of this, you're going to construct some stunning online material.

I want to help. I want to expose structure and pattern, diagram intricacies and boundaries. I want to portray the mental models that one pieces together from twisted scraps on the hard, embattled road to expertise. I love untangling order out of practical chaos and serving it up for your intuition. Like a nurse to a surgeon, I want to assist you, arranging the facts and figures and forgettable arcana, placing them at mental fingertip reach.

As you create and invent and heroically wrestle electronic civilization into being, I hope you'll find the things I'll be making useful. I also hope you'll think of them as honor and tribute to what you will do. I'd like to hear what you end up doing, and what you dream you could be doing. Don't we all feel it, that greatness is possible?

So ... what if today were one of those days when you made something greater than every day before. What the heck would *that* look like? What if you could pretend it were possible and that'd be enough?

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